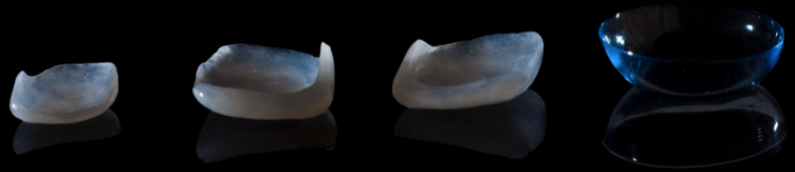


KREST

Dental Ceramics



COVID-19 New Delivery Protocol

Incoming/Outgoing Cases:

Upon entering Krest Dental Ceramics Laboratory, there are three designated sterilization zones. Each zone is colour coded to identify the level of risk/possible contamination.

- Red Zone

The red zone indicates that all items are placed into non diluted solution of Cavacide and 80% isopropyl alcohol prior to moving to the next zone. We are upholding a zero tolerance for cross contamination of items. This means, items are not to be handled by another zone unless they have been sanitized. Hands are washed before and after the use of gloves. Gloves are to be deposited immediately.

- Yellow Zone

The yellow zone indicates that everything has been sterilized in previous zone, however, staff should still be cautious and aware. Hands are washed and sanitized after touching items in yellow zone.

- Green Zone

The green zone indicates that items have been sterilized and are safe to be handled by staff wearing proper personal protective equipment.

Case Bags + Prescriptions

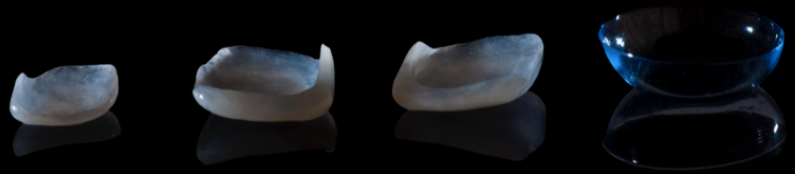
Upon arrival, we dispose of the outer bag. All cases and prescriptions arriving at Krest Dental Ceramics are sprayed 360 degrees with 80% isopropyl alcohol to limit the possibility of contamination. When leaving the laboratory, all cases are packed into a sanitized/disinfected disposable bag, accompanied by a new bag for your next case.

Case Models

All incoming impressions, bites, dentures, crowns, and models are placed through a sterilization process prior to being placed into a sterile pan for laboratory processing.

KREST

Dental Ceramics



COVID-19 Mandatory Employee Protocol + Our Partners

Daily Screening

Upon entering the lab, each staff member is provided with a new mask daily. All staff are required to have their temperature taken upon arrival and retaken in the afternoon. Employees with temperatures near or above 38°C (100.4°F), or who answer yes to any of the screening questions, will leave the premise immediately to self-isolate, and call their regular doctor or local public health authority to discuss their symptoms, treatment options, quarantine requirements, and next steps. Each employee is also equipped with a personal "Covid pack" including personal sanitizer spray to keep with them at all times.

Our Drivers

Our drivers have been provided with masks, hand sanitizer, and boxes of gloves in order to sanitize their hands before and after each delivery.

Incoming Cases From Our Partners

While we adapt to new changes, we appreciate your hard work in keeping our staff and families out of harms way. Currently, the college has set out a list of infection control guidelines to help keep both practices and their partners/laboratories safe. Under the given guidelines, it is our expectation that all case contents have been disinfected by the practice prior to pickup. This is one of the first steps to fight against infection and limit possible spread.

As we strive to implement the best possible practices to keep your team and patients safe, we encourage you to contact us directly if you have any questions, or areas you feel we can offer further support during this difficult time.

We are in this together.

Sincerely,
Team Krest